



# Falco SaaS - OPS

## Smart OPS | Strong Outcomes



### Falco Pulse

One Glance | Total Clarity

The unified control room for every Falco user — from field staff to top management



### What's Broken Today

- ❖ Users login only to get lost – too many menus, no direction
- ❖ Critical alerts get buried or missed
- ❖ No way to see all pending actions at one place
- ❖ Confusion leads to delays in decisions – approvals.



### What Falco Pulse Enables

- ❖ Pulse opens with **your day's agenda** — no clicks required
- ❖ Every alert, every task, every ticket — right in one clean viewt
  - No more guessing access — know your exact permissions.
- ❖ See your reporting structure, role, geography, and escalations



### Core Features

#### Falco Pulse Single Window



- ❖ Single Gateway to Falco
  - ❖ Every user lands on Pulse
- ❖ Profile Summary
  - ❖ Detailed user profile including profile picture
  - ❖ Changes dynamically as your role changes
- ❖ Role Access Visibility
  - ❖ Instantly view modules and menus you are authorized for
- ❖ Reporting Structure View
  - ❖ Understanding where place in the hierarchy

#### Falco Pulse – Always Alert



- ❖ Smart Alerts
  - ❖ Reminders and escalations
  - ❖ Know status of various approvals
- ❖ To-Do Dashboard
  - ❖ Readymade To-Do list
  - ❖ Issues pending for your approvals
- ❖ Deep-Link Notifications
  - ❖ Click on alert and land exactly where action is needed
- ❖ Built for Focus
  - ❖ Minimal Design, No clutter – Just what you need, when you need it.