

## Privacy Notice (Last Updated: April 2024)

We, Decintell Tech Pvt. Ltd. (“Company”, “we”, “us”, “our”) are the owners of the website <https://decintell.com> (the “Website”), the application available at <https://falco.co.in> (the “Application”) named Decintell Falco. The Website showcases our solutions and services offerings. The Application is a software designed to help businesses in their digital transformation journey. It offers a smart factory Industry 4.0 solutions by reimagining Business, Reengineering Process Flows, optimising and finally automating them through digitalisation (“Services”). The Website and Application are collectively referred to as the (“Platform”).

We respect data privacy rights and are committed to protecting personal data collected on this Platform. This privacy notice (“Privacy Notice”) sets forth how we collect, use and protect the personal data collected on this Platform.

PLEASE READ THIS PRIVACY NOTICE CAREFULLY. BY CLICKING ON THE CONSENT CHECK BOX, AND BY PROVIDING US PERSONAL DATA, YOU CONSENT TO OUR USE OF YOUR PERSONAL DATA IN ACCORDANCE WITH THE TERMS OF THIS PRIVACY NOTICE. IF YOU DO NOT AGREE TO THIS PRIVACY NOTICE, YOU MAY WITHDRAW YOUR CONSENT OR ALTERNATIVELY CHOOSE NOT TO PROVIDE YOUR PERSONAL DATA ON THE PLATFORM. SUCH AN INTIMATION TO WITHDRAW YOUR CONSENT CAN BE PROVIDED BY EMAIL ON [sales@decintell.com](mailto:sales@decintell.com).

This Privacy Notice is an electronic record in the form of an electronic contract being compliant and construed in accordance with The Indian Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 under The Information Technology Act 2000 and the Digital Personal Data Protection Act, 2023 (“Privacy Rules”) that require publishing of privacy Notice for the collection, use, storage and transfer of sensitive personal data.

### 1. Definitions

- i. “Visitor/s”, “you”, “your” shall mean and include individuals who visit, access, and/ or use the Website.
- ii. “Users” shall mean and include but not limited to individuals, companies, employees of the client, end user, and user authorized by client who subscribe to our Application.
- iii. “Personal Data” means any information relating to an identified or identifiable natural person.

### 2. Personal Data Collected

We may collect your Personal Data in following instances:

- i. Personal Data collected through website:

When you contact us through our Website or write to us on our email address, we may collect your Personal Data, including name, contact number, email address, city, and any other information that you provide us.

## ii. Personal Data Collected on the Application

We may collect Personal Data through the Application when User registers with Us (user accounts of such Users are created by their respective admin) to avail of our Services provided through the Application, Users may provide us with their Personal Data, including but not limited to their user id/email address, contact number and password.

iii. Data collected while trouble shooting on Application: We may collect Personal Data of the Users in a case of an error in the Application. we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, operating system version, the configuration of the app when utilizing our Services, the time and date of your use of the service, and other statistics.

## 3. Cookies

We use cookies and/or similar in-house and third-party tracking tools to track user traffic patterns. Tracking tools also used are beacons, tags and scripts to collect and track information and to improve and analyse our Website. You may choose to disable cookies through your browser settings. For the use of our Application, cookies are required or else the Application will not function. For more information, please refer to our cookie Notice [https://decintell.com/policies/decintell\\_cookies.pdf](https://decintell.com/policies/decintell_cookies.pdf) .

## 4. Accuracy of information

The Visitors and the Users of the Platform undertakes that they shall be solely responsible for the accuracy, correctness, or truthfulness of the Personal Data shared with Us whether of its own or any third party. In the event the Visitor/user is sharing any Personal Data on behalf of a third person, the Visitor/User represents and warrants that they have the necessary authority to share such Personal Data with the Company, obtained a written consent from such third party and the Company shall not be responsible for verifying the same. The Visitor/User understands and acknowledges that such Personal Data shall be subject to the terms and conditions of this Privacy Notice.

## 5. Use of Visitors Personal Data

We use Visitor Personal Data on our Website for the following purposes:

- i. to inform you about our Services and to respond to your requests;
- ii. to maintain and manage our Website
- iii. to manage our relationship with Visitors;
- iv. to communicate with Visitors and send e-mail newsletters or updates;
- v. for internal record keeping;
- vi. and to comply with our legal or statutory obligations.

## 6. Use of User Personal Data

We use User Personal Data that we receive on our Application for the following purposes:

- I. to process transactions with you;
- II. to do quality checks of our Services;
- III. to maintain and manage our Application;
- IV. for troubleshooting purpose;
- V. to manage our relationship with Users;
- VI. to communicate with Users and to send e-mail newsletters or updates;
- VII. for internal record keeping;
- VIII. and to comply with our legal or statutory obligations.

## 7. Disclosures

We do not sell, rent, share, distribute, lease or otherwise provide your Personal Data to third parties, without your prior consent. Keeping this in mind, we may disclose your Personal Data in the following cases:

- I. **Affiliates:** We may provide your Personal Data to our affiliates to enable them to improve the offerings, provide feedback and respond to their queries.
- II. **Service Providers:** We may share your Personal Data with the service providers who work with us in connection with operating the Platform and/ or providing the offerings. All such service providers are subject to stringent confidentiality restrictions consistent with this Privacy Notice.
- III. **Merger or Acquisition:** We may transfer your Personal Data if we are acquired by another entity, or if we merge with another company or transfer a part of our business, including the Platform, to a third party. Any such third party or resultant entity that receives your Personal Data shall have the right to continue to use your Personal Data in line with the purposes set out herein. In the event of such a sale or transfer, we may notify you.
- IV. **Legal and Regulatory Authorities:** We may disclose your Personal Data in order to comply with our legal obligations/ court orders/ requests by Govt. authorities.
- V. **Third party:** the Application may utilize third-party services in order to enhance User's experience. These third-party services might collect and store information that could be used to identify you.

## 8. Data Retention

We will retain Visitors/Users' Personal Data as long as it is required to be retained for the purpose of provision of the Services. We may also retain and use Visitors/Users' Personal Data as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

#### 9. Security

Visitors/Users' Personal Data is stored on internal and third-party servers. We have implemented safeguards such as encryption methods to protect information in transit and at rest. Although we provide appropriate firewalls and protections, we cannot warrant the security of Personal Data transmitted as these systems are not hack proof. Data pilferage due to unauthorized hacking, virus attacks, technical issues is possible, and we will take necessary measures to mitigate such events.

#### 10. Your Rights

i. Rights of Platform Visitors/Users: Visitors/Users have the right to access Personal Data in our possession, right to have us rectify or modify any such Personal Data, right to have us erase/delete. Visitors/Users' Personal Data, right to restrict us from processing such Personal Data, right to object to our use of Personal Data, withdraw consent at any time where we are relying on consent to process Personal Data. Depending on the nature of the request, we may ask Visitors of the Website to complete a Personal Data request form or seek certain details to verify the request, While the Users of the Application may be directed to the admin of the Application. In the event admin is not able to address any request then you may write to us at sales@decintell.com . All requests for Personal Data will be handled within a reasonable period. If you would like to exercise ANY of these rights, please contact at sales@decintell.com .

#### 11. Choice and Opt-Out

We may send Visitors/Users communications including but not limited to (a) notices about Visitors/Users' use of our Platform and Services, including those concerning violations of use, (b) updates, (c) promotional information regarding our Services, and (d) newsletters. Visitors/Users may opt out of receiving promotional emails and newsletters from us by writing to us at, sales@decintell.com with your specific request.

#### 12. Governing laws

This Privacy Notice shall in all respects be governed by and construed and enforced in accordance with the laws of the Pune, India and shall have exclusive jurisdiction to adjudicate any subject matter under this Privacy Notice.

#### 13. Links to other Websites

Our Application may contain links to other websites/platforms/applications of your interest. Please note that we do not have any control over such other websites/platforms/applications, and Visitors/Users will be accessing these websites/ platforms/applications at their own risk. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such websites/platforms/applications and those are not governed by this



www.decintell.com



Privacy Notice. Visitors/Users should exercise caution and look at the privacy policy/ notice applicable to such websites/platforms/applications.

#### 14. Changes To This Privacy Notice.

Please revisit this page periodically to stay aware of any changes to this Privacy Notice, which we may update from time to time. If we modify this Privacy Notice, we will make it available through the Platform and indicate the date of the latest revision. If such modifications materially alter your rights or obligations hereunder, we will make reasonable efforts to notify you of the change via email or through our Platform. This Privacy Notice was last updated on **April-2024**.

#### 15. Contact Us

If you have any questions or concerns or grievances regarding this Privacy Notice or if Visitors/Users wish to withdraw their consent in relation to the processing of their Personal Data, you can reach out to our appointed grievance redressal officer (also known as compliance officer) via email at [sales@decintell.com](mailto:sales@decintell.com)

Office address:

123, Prathamesh Park Co-Op Housing Society,  
Baner, Pune - 411045, India.